

**Amendment and Response**

Applicant: Donald J. Palmer et al.  
Serial No.: 09/686,007  
Filed: October 10, 2000  
Docket No.: 10006545-1

Title: INTERNET PRINT MANAGING SYSTEM AND METHOD WITH PRINT SERVICES  
STATISTICAL ANALYSIS

**REMARKS**

The following remarks are made in response to the Non-Final Office Action mailed November 5, 2003, in which claims 1-20 were rejected. With this Amendment, claims 1-8, 11, 14-16, and 20 have been amended to clarify applicant's invention, and claims 21 and 22 have been added. Claims 1-22, therefore, are pending in the application and are presented for reconsideration and allowance.

**Claim Rejections under 35 U.S.C. § 103**

Claims 1-20 are rejected under 35 U.S.C. 103(a) as being unpatentable over Leiman et al. U.S. Patent No. 6,469,796 in view of Motoyama et al. U.S. Patent No. 6,631,247. Claims 1-2, 8-10 are rejected under 35 U.S.C. 103(a) as being unpatentable over Klatt et al. U.S. Patent No. 6,415,277 in view of Lynch et al. U.S. Patent No. 6,581,097.

With this Amendment, independent claim 1 has been amended to clarify that the method of managing print services includes collecting print services data related to the print services with the print managing system controller from the print provider via the network communication link, analyzing the print services data, including generating statistics of the print services with the print managing system controller using the print services data, and reporting the statistics of the print services via the network communication link. In addition, independent claim 8 has been amended to clarify that the print managing system controller is adapted to collect print services data related to the print services from the print provider, analyze the print services data to generate statistics of the print services using the print services data, and report the statistics of the print services.

With respect to the Leiman et al., Motoyama et al., Klatt et al., and Lynch et al. patents, Applicant submits that none of these patents, individually or in combination, teach or suggest a method of managing print services provided by a print provider, as claimed in independent claim 1, including collecting print services data related to the print services with a print managing system controller from the print provider via a network communication link, analyzing the print services data, including generating statistics of the print services with the print managing system controller using the print services data, and reporting the statistics of the print services via the network communication link, nor a system for managing print

**Amendment and Response**

Applicant: Donald J. Palmer et al.

Serial No.: 09/686,007

Filed: October 10, 2000

Docket No.: 10006545-1

**Title: INTERNET PRINT MANAGING SYSTEM AND METHOD WITH PRINT SERVICES  
STATISTICAL ANALYSIS**

---

services provided by a print provider, as claimed in independent claim 8, wherein a print managing system controller is adapted to collect print services data related to the print services from the print provider, analyze the print services data to generate statistics of the print services using the print services data, and report the statistics of the print services.

In view of the above, Applicant submits that independent claims 1 and 8 are patentably distinct from the Leiman et al., Motoyama et al., Klatt et al., and Lynch et al. patents and, therefore, are in a condition for allowance. Furthermore, as dependent claims 2-7 and 21 further define patentably distinct claim 1, and dependent claims 9-20 and 22 further define patentably distinct claim 8, Applicant submits that dependent claims 2-7 and 21, and dependent claims 9-20 and 22 are also in a condition for allowance. Applicant, therefore, respectfully requests that the rejection of claims 1-20 under 35 U.S.C. 103(a) be reconsidered and withdrawn and that claims 1-22 be allowed:

**Amendment and Response**

Applicant: Donald J. Palmer et al.  
Serial No.: 09/686,007  
Filed: October 10, 2000  
Docket No.: 10006545-1

Title: INTERNET PRINT MANAGING SYSTEM AND METHOD WITH PRINT SERVICES  
STATISTICAL ANALYSIS

**CONCLUSION**

In view of the above, Applicant respectfully submits that pending claims 1-22 are all in a condition for allowance and requests reconsideration of the application and allowance of all pending claims.

Any inquiry regarding this Amendment and Response should be directed to either James R. McDaniel at Telephone No. (208) 396-4095, Facsimile No. (208) 396-3958 or Scott A. Lund at Telephone No. (612) 573-2006, Facsimile No. (612) 573-2005. In addition, all correspondence should continue to be directed to the following address:

**Hewlett-Packard Company**  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

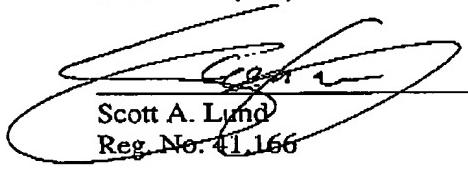
Respectfully submitted,

Donald J. Palmer et al.

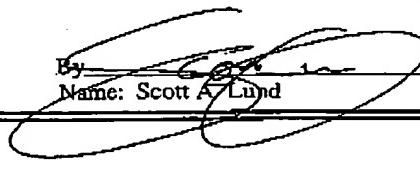
By their attorneys,

DICKE, BILLIG & CZAJA, PLLC  
Fifth Street Towers, Suite 2250  
100 South Fifth Street  
Minneapolis, MN 55402  
Telephone: (612) 573-2006  
Facsimile: (612) 573-2005

Date: FEB. 4, 2004  
SAL:jan

  
Scott A. Lund  
Reg. No. 41,166

**CERTIFICATE UNDER 37 C.F.R. 1.8:** The undersigned hereby certifies that this paper or papers, as described herein, are being facsimile transmitted to the United States Patent and Trademark Office, Fax No. (703) 872-9306 on this 4<sup>TH</sup> day of February, 2004.

  
Name: Scott A. Lund